

DW11-238

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December 31, 2011

NHPUC JAN03'12 PM 2:08

AQUARION WATER COMPANY,

My husband & I are residents of Hampton and retired on Social Security, etc. We had our water meter disconnected in 2009 and 2010 to go to Florida for three months. We received a bill in May, 2011 for a seasonal rate in the amount of \$239.02. I discussed this with your company with no result that we are residents and do not receive any summer rental monies as do our neighbors for this seasonal rate. It is dismaying regarding this situation. We are on elderly exemption with the town of Hampton's tax collection. So again this seems to be a policy that needs to be changed. As far as a new water increase in 2012, we feel that this is another discredit to my husband and I as senior citizens.

Sincerely,

Gary & Katherine Keer

*Gary C Keer*  
*Katherine Keer*

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